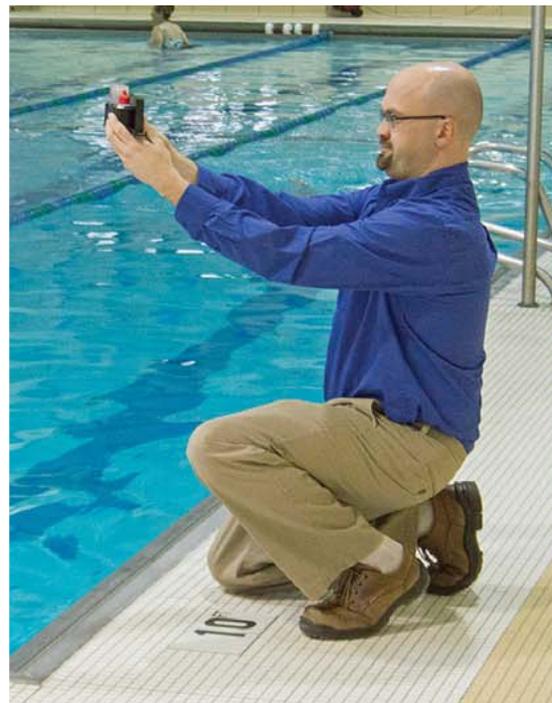




Clermont County Public Health

Prevent. Promote. Protect.



Annual Report 2016

Letter from the Health Commissioner

2016 brought a lot of accomplishments to Clermont County Public Health through each of our dedicated team members. Beginning in 2015, we developed a new five-year strategic plan and spent 2016 implementing the goals and objectives of the plan with the help of our new performance management system. Our staff took on 156 activities throughout 2016. Those activities ranged from achieving division and program goals and monitoring quality assurance to participating in five quality improvement projects and successfully completing individual work plans. The performance management software VMSG (Vision, Mission, Services, and Goals) was used to monitor progress throughout the year. Activities are monitored with three different measurables:

Project activity - based on a percentage of a project completed

Quantitative measures - based on number completed

Quality assurance measures - based on a set parameter



All goals, objectives and activities are flagged for status with a red, yellow, or green light or a gold bar for completion. The exact status for any group within the agency, or the agency as a whole, is displayed in real-time on the system dashboard. Of the 156 activities for 2016, 111 received gold bar status as completed. An additional 41 activities were in green light status which included quality assurance measures that were within the target range and projects that are still on target to be completed, but may have a longer time frame than one year. Two activities were in yellow status as behind schedule and two were in red status. Red status items are not failures but are actually successes. Two activities involved bringing non-compliant facilities in for administrative reviews through the food service and pool programs. A goal was set for a specific number to be reached and luckily there was not a need to conduct that number of reviews. The first year of using the system was a learning year and staff will evaluate how activities are

measured in the future to ensure the evaluation method makes sense. An additional lesson learned included being prudent in the number of activities entered and monitored. Some divisions chose to enter a very large number of activities, which included some of the day to day ongoing efforts we make. The intent is really to measure quality improvements, quality assurance, and performance standards and expectations, not to monitor everything we do as there are already other processes in place to monitor much of the day to day work.



Julianne Nesbit
Health Commissioner



Clermont County
Public Health
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A detailed report is provided to staff and the Board of Health monitors quarterly progress reports. Below are some 2016 highlights on strides made relative to our four strategic priorities:

Strategic Priority #1: Organizational Excellence

- Agency continued to work towards national accreditation, with a focus on documentation submission
- Computer and hardware replacement plan developed
- Job satisfaction survey completed
- Internal communication survey completed
- Five quality improvement projects completed (Inventory Management Software, Scheduling of Inspections, Immunization Planning, Hiring Process and New Employee Orientation)

Strategic Priority #2: Healthy Behaviors

- Extended the Williamsburg to Batavia Hike Bike Trail
- Successfully held the Family Fun Adventure Challenge (410 participants)
- Increased accessibility to fresh produce through the WIC Farmers Market Program
- Increased the utilization of drug drop boxes
- Increased the awareness of hepatitis C and HIV infection
- Increased the community's knowledge of blood-borne infectious disease prevention programs
- Tobacco Cessation Program developed

Strategic Priority #3: External Communication and Marketing

- Developed communications and marketing plans
- Built an audience of 606 Facebook followers
- Development of Back to School Campaign for immunizations and birth certificates

Strategic Priority #4: Collaboration to further our mission

- Updated Community Health Assessment and Community Health Improvement Plan
- Updated Coalition for Activity and Nutrition Strategic Plan

Our journey towards a healthy Clermont will continue in 2017 as new objectives are added to the priority areas and team members take on new activities towards achieving our goals.



MISSION

Striving to improve Clermont County by preventing disease, promoting health, and protecting the environment.

VISION

Healthy People.
Healthy Communities.
Healthy Clermont.

VALUES

Service
Credibility
Dependability
Responsibility
Respect

410

Participants in the Family Fun Adventure Challenge



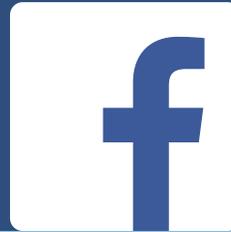
The annual Family Fun One walk became the Family Fun Adventure Challenge. CCPH partnered with Batavia Township to offer the free family fun run and obstacle course in May at the Batavia Township Community Center. The new theme was a huge success with over 400 people participating in the family friendly obstacle course.

3,874

Birth certificates issued

606

Facebook followers



Our Facebook page was launched late in 2015, and obtained more than 600 followers in its first full year.

112

Bike helmets given away



Thanks to a grant from the American Academy of Pediatrics "Put a Lid on It" campaign, over 100 child bicycle helmets were given away during the Family Fun Adventure Challenge. The event was held during Bike Helmet Safety Awareness Week.

Emergency Preparedness

Clermont County Public Health's Emergency Preparedness Program ensures that the agency is prepared for potential emergency situations. In March 2016, new staff members participated in a point of dispensing exercise. The exercise simulated a scenario in which CCPH would need to respond to an emergency event to dispense large quantities of medication to the public.



1

Auditor of State Award

For the second year in a row, CCPH earned the Auditor of State Award for excellent recordkeeping. The award is given to local government agencies that receive a clean audit report.



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145

People took the Servsafe course



For the first time in five years, level II food safety (ServSafe) classes were offered to food service employees. Four classes were offered in 2016 and a total of 145 people took the 16 hour class and exam. The Ohio Department of Health requires one employee from each licensed food facility to be certified in the ServSafe class.

786

Food licenses issued



2,538

Food service inspections and reinspections



30

Years of service given to CCPH by outgoing Director of Environmental Health, Rob Perry.



After a 30 year career with Clermont County Public Health, Rob Perry, Director of Environmental Health retired at the end of 2016. Taking his place was Maalinii Vijayan. Maalinii came to CCPH in 2014 and served as the Emergency Response Coordinator before being promoted to Director of Environmental Health.

99

Pets vaccinated at the rabies clinic



Our staff partnered with veterinarian, Dr. Gwendolyn Steffen to vaccinate 99 pets at the low-cost rabies vaccination clinic.

338

Animal bites investigated

1

Bat tested positive for rabies



A bat that found its way into a Clermont County home over the summer tested positive for rabies. The bat was captured and brought in for testing. This was the first positive test for rabies in the county since 2013.

Keeping pets up to date on their rabies shots helps to minimize the spread of this fatal disease in the animal population.

Ohio Buckles Buckeyes

CCPH became part of the Ohio Buckles Buckeyes program in 2016. The program provides child safety seats to families that meet income eligibility requirements and need a car seat. Trained staff members install the convertible or booster seat, and provide training on car seat safety and proper installation to the parents or caregivers. In 2016, 41 car seats were installed.

41

Car seats distributed



406

Flu vaccines given

87

Clients assisted in the Prevent Blindness Ohio Program

1,216

Childhood vaccines given



With increased marketing efforts the International Travel Vaccine Program had a successful year. Our nursing staff gave vaccines to 314 international travelers, an increase of 49% over the previous year.

314

International travel vaccines given

49%

Increase over 2015

Drug Overdose Prevention

The Injury Prevention Program focuses on reducing unintentional drug overdoses in the county. CCPH received funding from the Ohio Department of Mental Health and Addiction Services to provide more doses of the overdose reversal drug naloxone to several law enforcement agencies in the county. From January through October 2016, local Fire & EMS agencies administered more than 400 doses of naloxone.



Overdose prevention messages continued in 2016 with several billboard ads showing the signs of an overdose and what to do in the event of an overdose.

Tobacco Cessation

In 2016, our Nursing Division began offering a Tobacco Cessation Program. Our Tobacco Treatment Specialist had 112 contacts with individuals interested in quitting tobacco and offered 54 cessation counseling sessions. Tobacco presentations were offered at several other county agencies and local organizations.



112

Tobacco cessation contacts

54

Tobacco counseling sessions

58

Educational presentations given

WIC staff visited 8 Head Start preschool classrooms in the county to teach the students about good nutrition and healthy eating habits. A total of 160 students were reached.



11,279

Office visits

Walk-in Wednesdays were expanded from once a month to every Wednesday. This allows for more flexibility for clients to make office visits without an appointment.



100

More sets of farmers market coupons given out

To promote good nutrition and healthy eating, WIC clients can receive coupons that can be redeemed at one of several farmers markets during the summer. The WIC program gave out 100 more farmers market coupons in 2016 than in 2015.



1

Breastfeeding award



In 2016, a total of 75 local WIC agencies received the Gold award and 8 WIC local agencies received a Premiere award. Clermont County WIC was one of two local agencies in Ohio to earn the Loving Support Award of Excellence - Gold award in 2016. The nationwide award program was established to recognize local WIC agencies that have provided exemplary breast feeding promotion and support activities.

Ads were placed on the back of all Clermont Transportation Connection buses to promote the services provided by WIC.



857

Residential plumbing permits issued

194

Commercial plumbing permits issued



3,742

Plumbing inspections

Medical Gas Inspections

In 2016, two Plumbing Inspectors became certified to inspect medical gas installations. The certifications allowed our Plumbing Division to register with the state of Ohio to provide medical gas inspection services for Clermont County. Medical gasses include oxygen, nitrous oxide, medical air, and a few others. Hospitals, dental offices, nursing facilities or any other medical institutions that install these systems will now receive their inspections from Clermont County Public Health. Previously, those institutions in Clermont County received their inspections from Hamilton County.



26
Years as a plumbing inspector

Longtime Plumbing Inspector Kevin Kinzbach retired near the end of 2016, after serving the citizens of Clermont County for 26 years.

\$428,746

Awarded to homeowners to fix or replace their failing septic system

90

Sewage loan inspections



2016 marked the 20th year of the Septic Rehab Program. It was also one of the most successful years. The Septic Rehab Program helps low-income homeowners repair or replace their failing septic systems. Thanks to funding from the Ohio EPA's Water Pollution Control Loan Fund and from Community

Development Block Grant Funding, a total of \$428,746 was awarded. The funding was used to repair or replace 26 failing septic systems throughout the county.



26

Failing septic systems repaired or replaced



5,278

Operation permits issued

6,243

Operation permit assessments (septic system inspections)



750

Public health nuisance complaints investigated

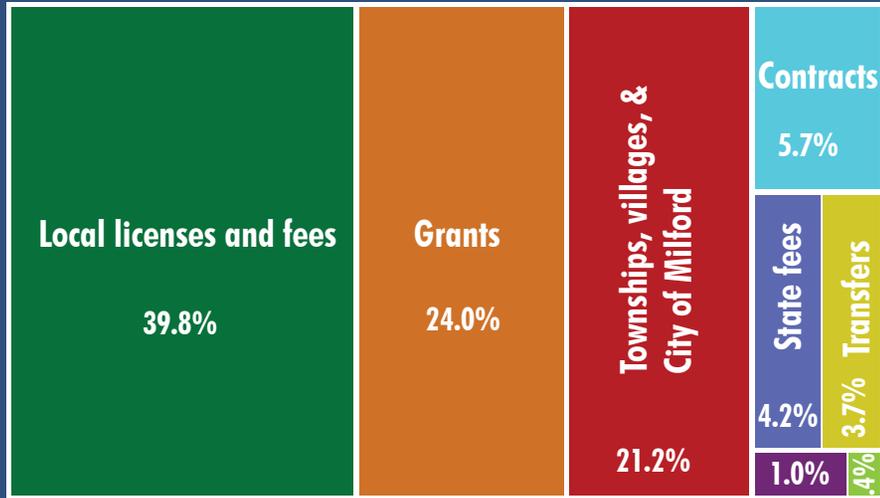
519

Public health nuisance complaints resolved

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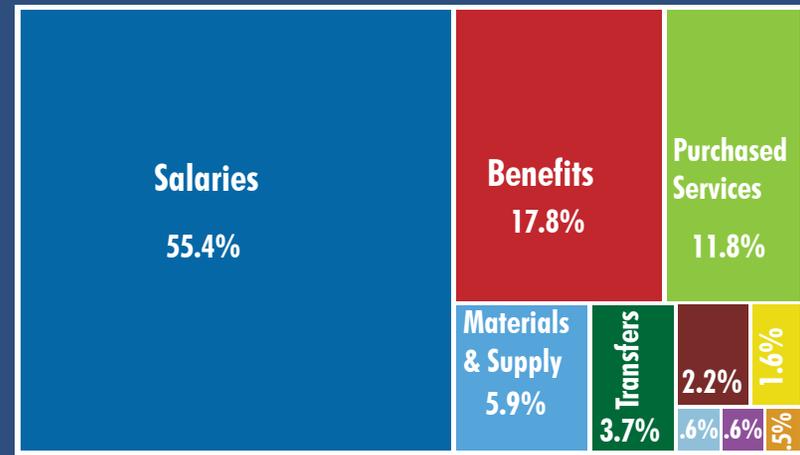
Revenue

Local Licenses and Fees	\$ 1,398,367	39.8%
Grants	\$ 844,623	24.0%
Townships, Villages & City of Milford	\$ 745,469	21.2%
Contracts	\$ 199,755	5.7%
Fees collected for the state	\$ 148,016	4.2%
Transfers	\$ 130,000	3.7%
State subsidy	\$ 36,668	1.0%
Other	\$ 13,808	0.4%



Expenses

Salaries	\$ 1,938,237	55.4%
Benefits	\$ 623,640	17.8%
Purchased Services	\$ 410,968	11.8%
Materials and Supply	\$ 204,720	5.9%
Transfers	\$ 130,000	3.7%
Capital Outlay	\$ 75,944	2.2%
Other	\$ 54,809	1.6%
Utilities	\$ 20,950	0.6%
Training and Travel	\$ 19,721	0.6%
Maintenance and Repair	\$ 17,055	0.5%



Vital Statistics

Leading Causes of Death	2015	2014
Malignant Neoplasm (Cancer)	397	394
Diseases of the Heart	354	326
Accidents	115	125
Chronic lower respiratory diseases	99	90
Cerebrovascular diseases	86	108
Alzheimer's Disease	69	44
Diabetes Mellitus	47	51
Influenza and pneumonia	45	51
Nephritis, Nephrotic Syndrome (kidney)	31	19
Suicide	26	21
Chronic liver disease and cirrhosis	23	12
Total deaths for the year	1,761	1,613
Total births for the year	2,321	2,292

Vital statistics data is preliminary and subject to change pending final investigation. The data reported is for all Clermont County residents regardless of where the birth or death occurred.

2016 Cause of death total are not yet available.

Reportable Diseases

Disease Name		2016	2015	2014
Enteric/ Gastrointestinal	Campylobacteriosis	26	16	18
	Cryptosporidiosis	6	0	2
	Escherichia coli 0157:H7	16	9	4
	Giardiasis	9	3	13
	Salmonellosis	16	26	15
	Shigellosis	15	8	0
Genitourinary	Chlamydia	586	545	481
	Gonorrhea	129	65	62
Vaccine - preventable	H. influenzae - invasive	5	2	2
	Hepatitis A	0	1	2
	Hepatitis B, acute	5	15	21
	Hepatitis B, chronic	52	39	20
	Influenza - associated hospitalizations	53	44	152
	Pertussis	48	20	80
	S. pneumoniae - invasive	14	17	28
	Varicella	10	9	10
All other	Aseptic meningitis	15	17	11
	Hepatitis C, chronic (past or present)	459	461	393
	Lyme Disease	10	6	5
	Mycobacterial Disease, TB	0	1	1
	Spotted Fever Rickettsiosis	3	1	0
	West Nile Virus	2	0	1

Disease table is not inclusive of all diseases reported in Clermont County, but rather those of most interest or highest incidence. Table includes suspect, probable, and confirmed cases. Case counts are considered provisional and are subject to change pending further investigation. Diseases included in the table may not be exclusive to the category in which they are listed.

* Hepatitis B and C: due to the chronic nature of hepatitis B and C, all conditions associated with hepatitis B and C are shown by date of report to better capture and describe disease incidence.

